Usability Testing

# Participants

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| --- | --- | --- | --- |
| Name | Location | Background | Date |
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# Prompts for Notes and Issues

* Where would you start to look for this information?
* What keyword or title are you specifically looking for?
* Upon finding the page, is this what you expected?
* Is this where you expected this information to be?
* What do you think about the page layout? Why do you say that?
* How did you find this task?
* Was this an easy/difficult task? Why do you say this?
* Can you suggest any improvements?

# Task List

Run through the task list once on a desktop and once on a mobile browser.

* As Staff (Starting point: /login/)
  1. Login as a member of staff and create a lecture on the system.
  2. Create a feedback session for a lecture and set it running.
  3. Change the website from English to Welsh or Visa-Versa
  4. Merge two feedback sessions
  5. View the feedback for the first slide of a lecture as bar graphs
  6. Download a PDF of the lecture slides for a lecture
  7. Search for a specific lecture
* As a student (Starting point / OR /connect/)
  1. Provide feedback to a running lecture feedback session.
  2. Ask a question to a running lecture
  3. Download a PDF of the lecture slides for a lecture
  4. Disconnect from a session

# Test Feedback

## Example Person – Example Date

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| --- | --- | --- | --- | --- | --- |
| Task | Success Rate | Minor Usability Issues | Serious Usability Issues | Critical Usability Issues | Notes and Comments |